

**Annual Report**  
**Family Substance Abuse Shelters**

**Universal Items**

1. Submit policies on admitting, treating, and referring methadone maintained clients.
2. Submit policies and procedures that describe opportunities for consumer feedback, input, and procedures for incorporating this information in service provision. Also include one or more examples of issues that have been reviewed in your specific program because of consumer feedback. Attach blank copies of consumer feedback forms used by your program (e.g., consumer satisfaction surveys). (See page 36 BSAS Terms and Conditions).

**Specific Items**

1. As outlined in the RFR, programs are to conduct aftercare follow-up for three months following discharge. Please provide two examples of how this was done in your program.